

# Eastern Area

192 Eleventh Street



PO Box 172  
Turtle Creek, Pa 15145  
Business (412) 829-8155  
Fax (412) 824-9955

Serving: East McKeesport, Edgewood, Swissvale, Turtle Creek, Wall, Wilkinsburg and Wilmerding  
A Non-Profit Multi Community Ambulance Service

September 1, 2020

Borough Secretary  
Wilmerding Borough  
Station & Commerce Streets  
Wilmerding, Pa 15148

Eastern Area Prehospital Service is pleased to submit its August 2020 response report to the Borough and its Council for review.

| Transports | Stand by | Refused transport | No treat given | No patient found | Cancelled | DOA | Other | Total Calls |
|------------|----------|-------------------|----------------|------------------|-----------|-----|-------|-------------|
| 37         | 1        | 4                 | 6              | 2                | 6         | 1   | 5     | 62          |

### Response Times

| E - 0 | E-1 | E -2 | E -3 | E - 4 | Avg. Response to Emergent Calls | Avg. Response to Non Emergent Calls |
|-------|-----|------|------|-------|---------------------------------|-------------------------------------|
| 6.4   | 7.8 | 8.0  | 10.8 | 10.6  | 7.3                             | 10.7                                |

\* Other = non emergency transports, transport by other means, transport by law enforcement

| Dispatch Code | The following codes are used by EMS crews with the information acquired by dispatchers at 911 center. |
|---------------|---|
| E-0           | Immediate Life Threat Paramedic (ALS) required Lights and Sirens                                      |
| E-1           | Emergent situation Paramedic (ALS) Lights and Sirens  |
| E-2           | Urgent situation Paramedic (ALS) needed to determine if patient critical condition Lights and Sirens  |
| E-3           | Less urgent situation (BLS) no paramedic required Non Lights and Sirens                               |
| E-4           | Patient requires assistance (BLS) no paramedic required Non Lights and Sirens                         |

**PLEASE COPY THIS REPORT AND DISTRIBUTE TO ALL COUNCIL MEMBERS.**

**THANK YOU.**

Stephen W Shurgot  
*Stephen W Shurgot*  
E.A.P.S. Executive Director

**Bringing training, pride and integrity to our communities.**